

























MULTIPLE GENERATIONS @ WORK

Five Generations Working Side by Side in 2020











TRADITIONALISTS Born 1900-1945

Great Depression World War II Disciplined Workplace Loyalty Move to the 'Burbs Vaccines

BOOMERS Born 1946-1964

Vietnam, Moon Landing Civil/Women's Rights Experimental Innovators Hard Working Personal Computer

GEN X Born 1965-1976

Fall of Berlin Wall Gulf War Independent Free Agents Internet, MTV, AIDS Mobile Phone

MILLENNIAL Born 1977-1997

9/II Attacks
Community Service
Immediacy
Confident, Diversity
Social Everything
Google, Facebook

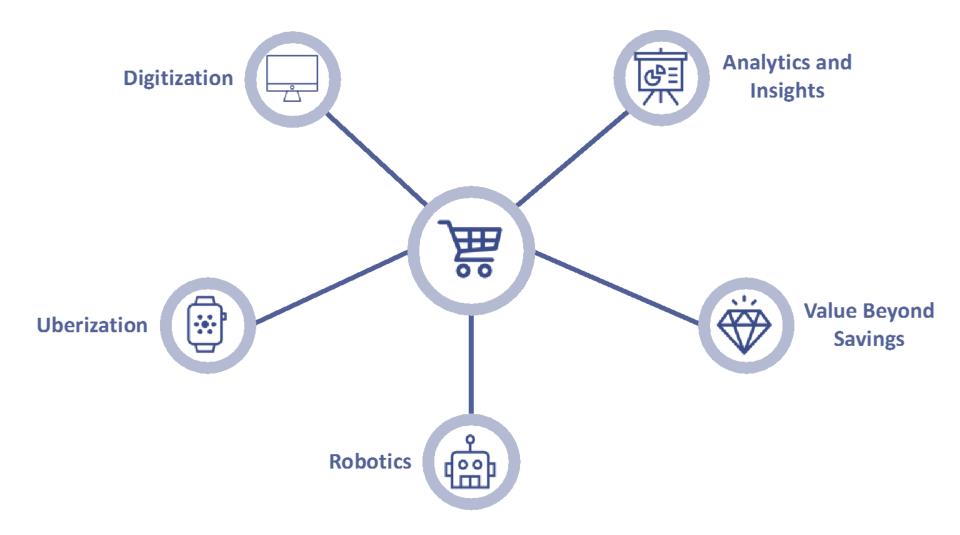
GEN 2020 After 1997

Age 15 and Younger Optimistic High Expectations Apps Social Games Tablet Devices

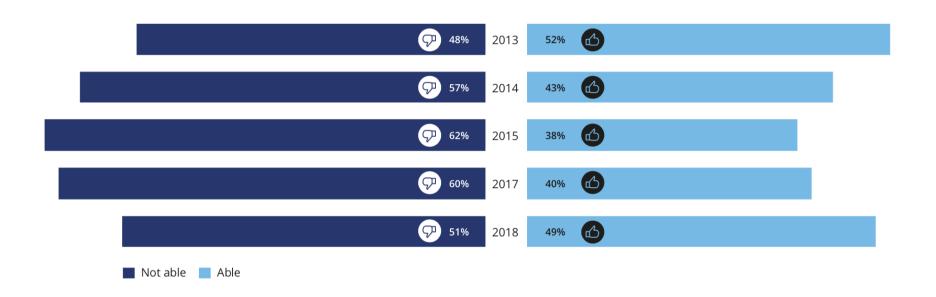






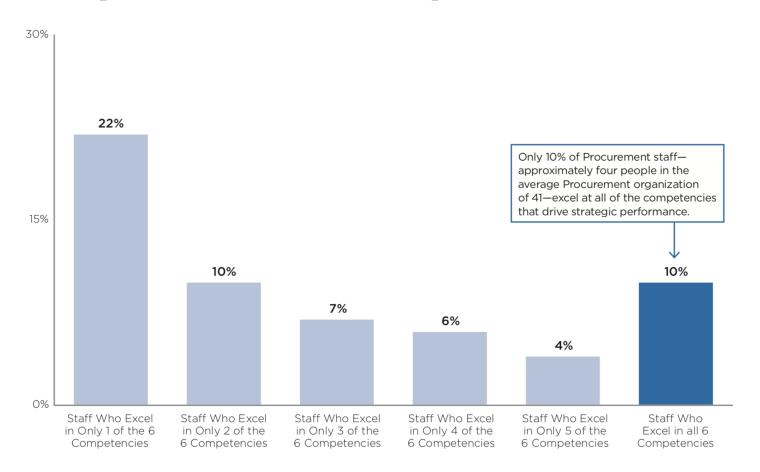


Perceived ability for current teams to deliver on procurement strategies



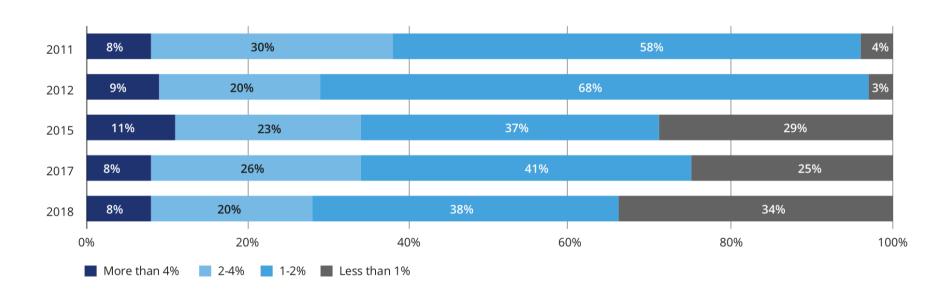
Source: Deloitte CPO Survey 2018

The procurement superhero is rare!



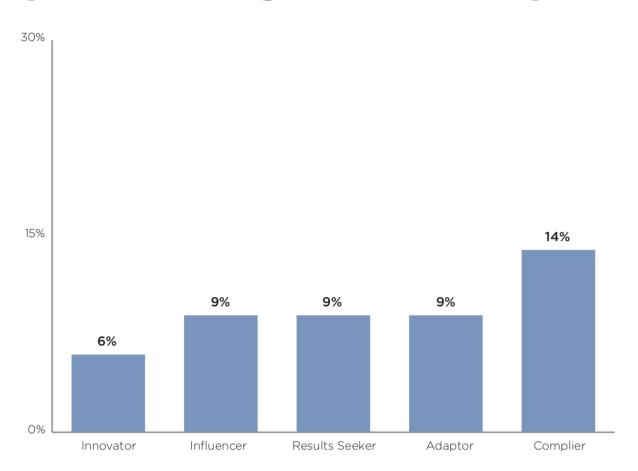
Source: CEB

Percentage spend on training procurement



Source: Deloitte CPO Survey 2018

Development brings limited improvement



Source: CEB

HELP WANTED!

JACK

OF ALL TRADES

(AND MASTER OF NONE)

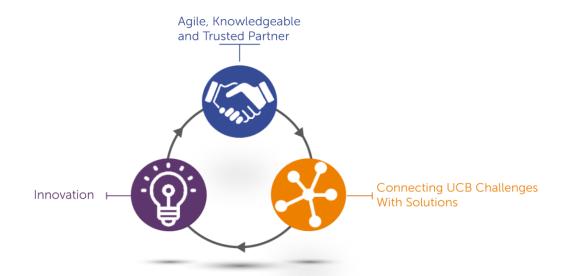
TO COMPLETE 80% OF HALF OF THE LIST OF SOME OF THE JOBS THAT NEED REPAIR.





Our Vision Statement

By being an agile, knowledgeable and trusted partner, the Purchasing organization contributes to UCB's Patient Value Creation by connecting Business Challenges with innovative solutions coming from Suppliers.



So in practice...

Agile, knowledgeable and Trusted Partner

Purchasing colleagues have a deep understanding of:

- UCB Products, Disease Areas and Patient Journeys
- · Business strategies, objectives, needs & challenges across the different functions and geographies
- Purchasing Categories, market trends, Supplier Base and other relevant areas of expertise

The above is achieved through relevant and frequent interactions with both internal and external stakeholders (Frequency vs Relevance)

We are recognized for our Reliable, Agile and Flexible way of working



Connecting UCB Challenges With Solutions

Purchasing input is proactively sought after by the business when embarking on their business projects / challenges because

- · Our knowledge of the external market places and existing supplier capabilities allows us to identify and develop the relevant partners
- We have successfully shifted from requesting RFQ's or RFP's towards requesting RFS's'(Request For Solutions) on key strategic initiatives from suppliers
- The dialogue with the business strives towards maximizing patient value creation and not maximizing savings
- Of our ability to maximize the value of strategic Relationships beyond suppliers

By being highly networked and connected with peers, experts, visionaries within and beyond pharma we are enabled to

- Deliver actionable insights coming from competitive intelligence
- Cross-fertilize trends and leverage best practices beyond pharma industry

Innovation

Purchasing has gained strategic importance as a function due to its ability to bring innovative ideas to the table by:

- · Generating ideas through co-creation with Internal Stakeholders, Purchasing, Supplier, Peers & patients
- Incubating and further developing the ideas (Driven)
- · Coaching, Implementing and measuring the value creation/impact coming from these ideas



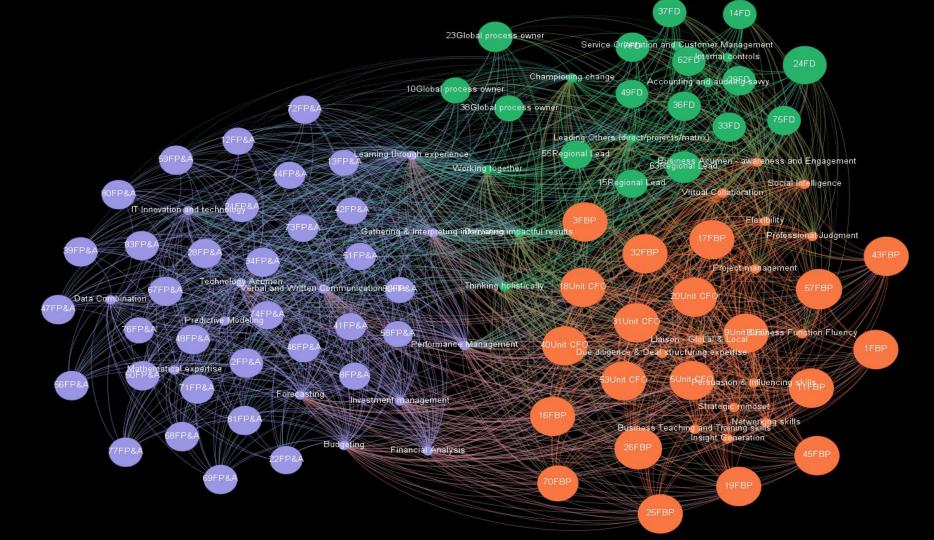




Functional Competencies



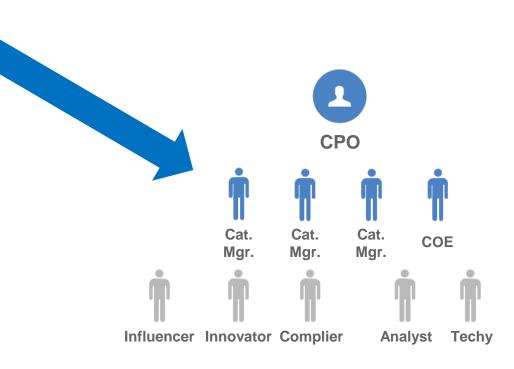


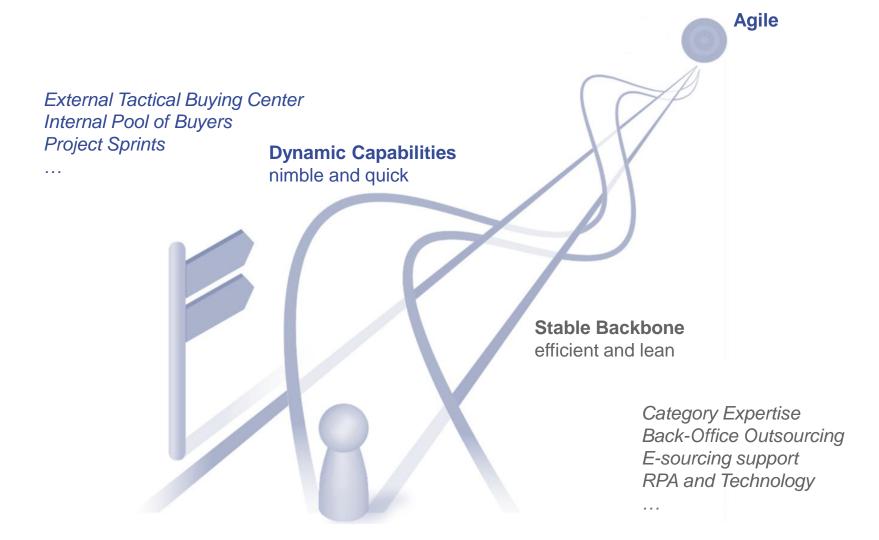




From Managing Capacity

To Managing Competencies





SUMMARY



WHAT SKILLS DO I NEED TO SUCCEED IN 2025?



